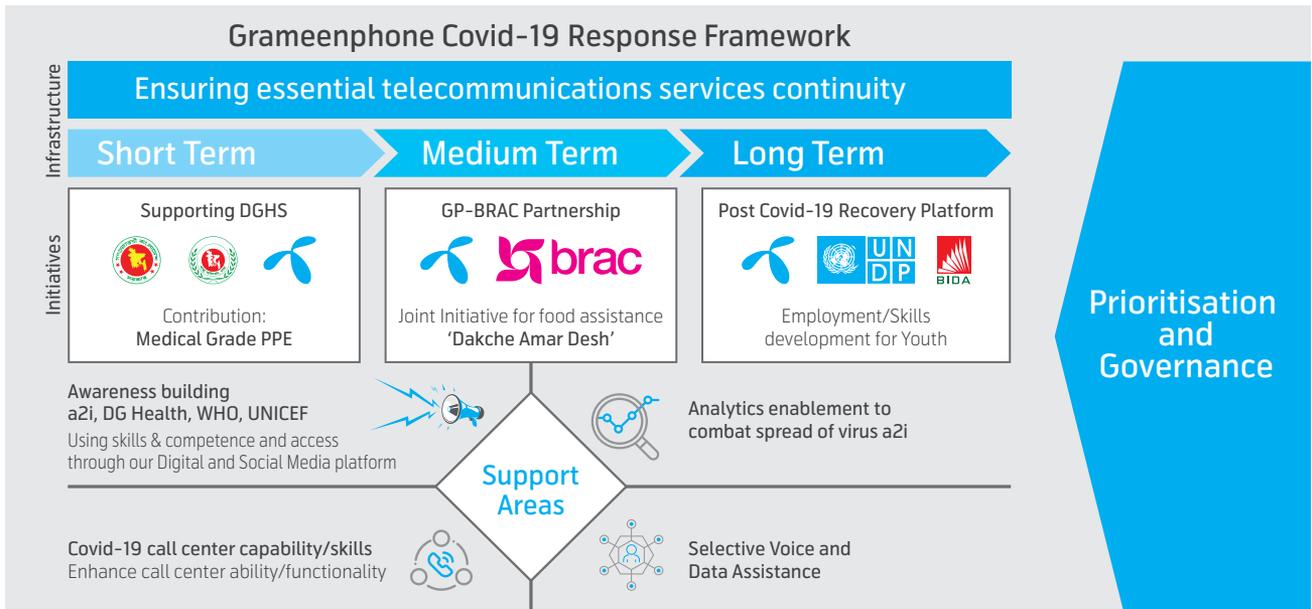


Our Response to Covid-19 Pandemic

During the Covid-19 pandemic that emerged in March 2020, several services including telecommunications, were labelled as “essential” by the authorities. Hence, Grameenphone's role was instrumental for social and economic well-being of citizens amidst lockdowns. Grameenphone responded rapidly and closely collaborated with relevant authorities and partners to ensure access to connectivity and vital services through our mobile network.

Further, Grameenphone endeavoured to extend its care for the community beyond its core services by undertaking a series of initiatives that were deployed through active collaboration and coordination with government institutions, regulatory bodies, NGOs and other development partners.



Enabling frontline heroes to stay safe and connected while fighting the virus

Health care workers were the first line of defense in the fight against Covid-19. Grameenphone provided 50,000 units of medical-grade personal protective equipment (PPE) to 12 (twelve) hospitals designated by the Directorate General of Health Services (DGHS) to support the medical frontier fighting coronavirus. Furthermore, the Company provided special internet packs for the 25,000 on-duty doctors fighting coronavirus selected by the DGHS for six (6) months.



Food Assistance initiative 'Dakche Amar Desh' for the most vulnerable families of our community

The Covid-19 pandemic also took its toll on people who survive on daily wages and other vulnerable communities. The Company partnered with Brac, the leading development agency of Bangladesh, to stand beside and support those who have been most affected by Covid-19, through the 'Dakche Amar Desh' initiative; and contributed BDT 15 crore to Brac's emergency food assistance fund, which enabled Brac to reach 100,000 affected families. Each family received BDT 1,500 for two weeks essential food supplies. Grameenphone is also very grateful to all the private businesses and individuals who joined the 'Dakche Amar Desh' call and donated generously to support the most vulnerable members of our society.



Post Covid-19 Recovery Platform

Grameenphone is the private sector lead for the New Skills and Employment workstream of the Private Sector Platform for Covid-19 response and recovery initiated by UNDP and BIDA. Under this workstream, the Company in collaboration with UNDP and BIDA is exploring to co-create a national level program that aims to help expedite post Covid economic recovery for the country through youth skills development and employment.